



November 18-19, 2020

## Registration

How can I participate in the UKG Works Digital Event?

Registration is open! UKG Works is a conference for legacy Kronos customers. Are you a legacy Ultimate Software customer utilizing legacy Ulti Pro (now UKG Pro)? Your conference with a focus on UKG Pro, UKG Connections, is scheduled for March 2021 (*Also — Hello! Lovely to meet you.*). Note: UKG reserves the right to decline registration to non-UKG customers.

How much will UKG Works cost?

This year, UKG Works will be complimentary to all customers attending the online keynote and sessions.

I already registered for KronosWorks 2020 in Las Vegas. Will I receive a refund?

Yes, of course. All registrations have already been canceled and refunded in full.

Instead of refunding my KronosWorks 2020 registration fee, may I apply it to UKG Works 2021?

Unfortunately, we cannot transfer your registration fee into next year's event.

Will UKG Works be an in-person event in the future?

Yes! In fact, UKG Works 2021 will be held at the ARIA, Las Vegas November 14-17, 2021.

Why should I attend the UKG Works digital event?

If you're passionate about building a future-ready workforce that's engaged, efficient, and excited to do their best work, UKG Works is the event for you.

What can you expect from UKG Works digital?

Help creating a recruiting plan that attracts top talent and retains your best employees. An up-close look at new technology that empowers your people with self-service and mobile options. Expert insight into refining a people plan and tech strategy that boosts your bottom line and helps your people shine. (See session highlights: page 3).

Who should attend UKG Works this year?

If you were going to attend KronosWorks in Las Vegas, the UKG Works digital event is still here to help you achieve your workforce goals. From CEOs to business analysts to IT directors and beyond, we're excited to welcome the same customer crowd we typically host onsite.



## Agenda

When is UKG Works 2020?

UKG Works will be Wednesday, November 18 and Thursday, November 19 from 11:00 a.m. – 4:00 p.m. ET.

When will the agenda be available?

You can find the full event agenda on our website under **Program**. Explore 60+ sessions.

Will preconference Kronos TechKnowledgey™ training and education workshops be available this year?

Not this year, no. But, back in 2021 for UKG Works!

Can I still earn professional development credits?

Absolutely. We will offer accreditation-eligible sessions that will be indicated on the agenda. Check the online session catalog for more information. Still need your 2019 certificates? Get them on our conference site on the **Program** page!

Will sessions be available on demand after the event?

Yes, many sessions will be available for you to replay at your convenience after the conference. Any exceptions will be noted.

How long will the conference run each day? Will there be breaks so I can check in with work throughout the day?

We're still finalizing the schedule, but we do know that breaks will be built into each day. View the latest agenda on our conference site.

What about networking? How can I connect with partners and fellow attendees?

Networking is in UKG Work's DNA, so it's among our top priorities for the event. Attendees can look forward to plenty of opportunities to mix and mingle online. Details will be added to our conference site as they become available.

## Hotel and Travel

I had reserved a hotel room at the Mandalay Bay. How should I proceed with canceling?

We've taken care of it! All cancellations have been made. It is not necessary for you to contact the hotel directly, unless you booked your room outside of the hotel room block.



Will UKG reimburse me for my airfare?

UKG cannot refund airfare associated with UKG Works, but we encourage you to contact your airline directly, as many airlines are offering cancellation and refund flexibility.

### **Sponsorship & Exhibitors**

Will UKG Works include sponsorship and exhibition opportunities for partners?

Yes, please connect with your UKG Alliance partner to explore available options.

### **Session Highlights**

Check out our session highlights below!

This year's agenda focuses on product and usage tips and tricks and the deep expertise of Product Management and Services experts distilled into user-friendly insights. And since we love accredited content as much as you do, don't forget to earn SHRM, HRCI, and APA credits in select sessions.

#### **General Business**

- Earn APA, SHRM, and HRCI credits following the track for accreditations focused on thought leadership
- Choose from hot topics like managing mobile employees, rebuilding a resilient workforce, and strategies for leveraging your Payroll and Human Resources to create a team that's unstoppable
- Listen up for expert insight on attestation use cases, challenging change management myths, managing a multigenerational workforce, optimization strategies, and more

#### **Healthcare**

- See proven practices for staffing and scheduling throughout your enterprise
- Hear several go live strategies from Workforce Dimensions customers
- Learn about the future accreditation program for assisted living communities from The Joint Commission
- Hear how Workforce Dimensions Analytics supports data-driven decisions
- Understand how one customer utilized Kronos EZCall during the pandemic to redeploy staff

#### **Workforce Central**

- Hear what's coming in 8.1.9
- Learn tips and tricks for leveraging mobile to support a remote workforce, using historical corrections effectively, and how to build custom reports using Visual Studio 2019.
- Hear from workforce strategists and expert panelists



- Get your top-of-mind Workforce Dimension migration questions answered. Prepare for business structure design, integrations, and creating the best possible experience for your users and organization.

### Workforce Dimensions

- Hear what's up next on the roadmap and explore recently launched products like Work, Visions, and the InTouch DX.
- Join sessions jam-packed with tips and tricks, best practices and expert guidance
- Sharpen your skills in areas ranging from timekeeping essentials like historical corrections and accruals to scheduling essential like employee self-service and the manager experience

### Workforce Ready

- Dive in with Jess Griffin our VP of product and user experience to learn about the road ahead for Workforce Ready
- So much to learn – from new innovations around personalization experience, new internal benchmarks powered by AIMEE, performance management and engagement surveys, recruiting, enhanced timesheet experience, and much more
- Sessions jam-packed with tips and tricks, best practices and expert guidance
- Gain an understanding for what's to come for Workforce Ready with dedicated roadmap sessions from our product leaders

### Workforce Telestaff

- Hear what the Workforce TeleStaff Engineering team has been up to since KronosWorks 2019 and learn about current and upcoming product enhancements and exciting new features
- Master maximizing efficiency and improving productivity by examining things like daily usage practices, communication between users, and scheduling process
- Hear directly from Danbury, Connecticut's Workforce TeleStaff administrator on how both the city's police and fire departments leverage automated scheduling technology to properly schedule, report, and capture costs during a multitude of different crisis taking place at once
- Learn how Workforce TeleStaff is being enhanced for off-duty event management to reduce the time event coordinators invest in navigating scheduling for off-duty events
- See firsthand how you can use Workforce TeleStaff to find the data you need and to maximize reporting demands by taking advantage of reporting tools like APIs and BIRT (business intelligence reporting tools)

